



August 2023



# Pipeline Health in Focus: We're Here for Our Communities

With five safety net hospitals in Los Angeles and Dallas, Pipeline Health is focused on providing the care and service our communities deserve – including 24/7 emergency care.

Our staff, physicians and corporate leaders share a commitment to empower those in our communities to live the healthiest lives possible. Our patients are a diverse population living in underserved areas – individuals and families who come to us for quality care delivered with compassion.

We understand the impact we have on our neighbors and our potential

to improve the overall health of the communities we serve. In a recent survey of employees across our Pipeline Health organization, employees told us that the work they do is meaningful to them. Survey respondents gave this statement an average score of 4.6 on a scale of 1-5, with 5 being “strongly agree.”

Inside our hospitals, our dedicated teams enjoy a family-like work environment as we serve our patients together. Employee engagement and recognition are high priorities as we strive to have a work environment that employees enjoy, an environment where they can succeed.

## Charity Care 2022

Our Pipeline Health hospitals wrote off the following charges to charity care last year.

Coast Plaza Hospital .....	\$2,115,910
Community Hospital of Huntington Park .....	\$5,216,664
East Los Angeles Doctors Hospital .....	\$3,812,737
Memorial Hospital of Gardena .....	\$8,882,136
White Rock Medical Center .....	\$90,591,176
<b>Total .....</b>	<b>\$110,618,623</b>

“In 2022, our five hospitals wrote off a total of \$110,618,623 in charges to charity care.”

Furthermore, our values define who we aspire to be. They guide us each and every day.

- Passion
- Innovation
- Compassion
- Integrity
- Resilience

Each of our Pipeline hospitals is proud to hold a number of awards and accreditations for critical services. Working together, our Los Angeles hospitals have created a successful Patient Hub – a transfer center that moves eligible patients from other hospitals to available beds in our hospitals for quality care.

## Serving the Underserved

Our commitment to serving the underserved is demonstrated throughout the year. For example, in 2022, our five hospitals wrote off a total of \$110,618,623 in charges to charity care.

U.S. Census data for individuals living within a five-mile radius of our hospitals describe a racially and ethnically diverse population with low socio-economic status.

### **Surrounding Coast Plaza Hospital (Norwalk):**

- 52.25% of the population is non-White
- 51.2% of households earn \$74,999 or less annually

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### **Surrounding Community Hospital of Huntington Park:**

- 61.2% of the population is non-White
- 17.4% of households earn \$15,000 or less annually
- 72.6% of households earn \$74,999 or less annually

### **Surrounding East Los Angeles Doctors Hospital:**

- 57.4% of the population is non-White
- 14.7% of households earn \$15,000 or less annually
- 67% of households earn \$74,999 or less annually

### **Surrounding Memorial Hospital of Gardena:**

- 70.6% of the population is non-White
- 11.3% of households earn \$15,000 or less annually
- 59% of households earn \$74,999 or less annually

### **Surrounding White Rock Medical Center:**

- 59% of the population is non-White
- 48.5% of area residents earn less than \$50,000 annually

By the Numbers	CPH	CHHP	ELADH	MHG	WRMC
ER visits 2022	10,289	35,007	11,327	31,504	30,646
Patient admissions 2022	2,013	3,294	2,703	5,590	5,608
Bed count 2023	117	81	127	172	218
Employees 2023	312	399	435	686	581

**We're Proud to Serve the Communities Around Us.**

